



# NEWS RELEASE

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## For Immediate Release

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## CMTC BRINGS ISO 9001 TO MILES CHEMICAL

**Torrance, CA --** ISO 9001, an internationally-accepted quality management certification system, is helping thousands of companies worldwide manage their processes to become more efficient and cost-effective. Progressive companies like Miles Chemical are finding the ISO 9001 process can offer real strategic value, especially if it is aligned with corporate goals and business objectives.

As part of their continuous improvement philosophy, Miles Chemical, a leading full line Southern California chemical distributor, is looking to further develop its customer service and internal efficiency. In order to help them meet their objectives, CMTC, will assist Miles Chemical in becoming ISO 9001 certified and enhancing their existing Quality Management program. While successful in their industry segment, Miles Chemical recognizes that the company needs to adopt improved techniques and contemporary standards which will put them on the forefront of their industry.

CMTC's team of quality professionals will provide the necessary expertise to improve the current warehousing and distribution practices and procedures of Miles Chemical, so as to achieve an optimum utilization of its workforce and facility.

Through ISO 9001 certification Miles Chemical will become a more competitive by:

- Providing focus on the areas of the business that affect quality, efficiency and customer satisfaction.
- Successfully implementing a foundation for continuous improvement.

“Our quality policy at Miles Chemical is that ‘we will deliver competitive, error free services and products to our customers (internal and external) on time, every time’,” said Anthony Miles, President of Miles Chemical. “Implementing ISO 9001 will ensure that we deliver on that policy.”

“We have chosen CMTC to lead this effort because of their history in implementing successful ISO certifications with companies of our size. We feel with CMTC’s focus on California businesses it is a great fit.”

“The ISO certification process at Miles Chemical is expected to take approximately 12 months. Upon completion, Miles Chemical will see improvement in their industry leading quality standards,” said Jerry McNair, Director of CMTC’s Automotive Consulting Group. “Having ISO certification makes companies more competitive and their products more marketable – advantages Miles Chemical recognizes and every other company needs.”

**ABOUT CALIFORNIA MANUFACTURING TECHNOLOGY CONSULTING**

A private, nonprofit corporation, CMTC was established in 1992 to provide high value consulting services to California’s high tech and traditional small and medium-size manufacturer to increase their competitive advantage through improved methods of management and manufacturing. Today, through its seven regional teams, CMTC provides consulting services in the practice areas of Strategic Business, Lean Enterprise, Information Technology, Quality and Supply Chain Management. CMTC’s regional teams cover Los Angeles, the Inland Empire, Orange County, Ventura/Santa Barbara County, the San Fernando/San Gabriel Valley, the San Joaquin Valley and San Diego/Imperial County. For more information, visit [www.cmtc.com](http://www.cmtc.com).

**ABOUT MILES CHEMICAL**

A privately owned corporation, Miles Chemicals was established in 1996 and currently based at 12801 Rangoon Street, Arleta, California 91331. Miles Chemical predominantly operates as a distribution hub, leveraging its experience with chemical distribution Custom Blending, Waste Hauling, and inventory management as part of its overall offerings. Miles Chemical provides just-in-time delivery of chemicals with their own fleet of trucks to its customers in the metal manufacturing, surface finishing ,printed circuit board, industrial, food, personal care, nutraceutical, and municipal industries.. For more information, visit [www.mileschemical.com](http://www.mileschemical.com).